

HP Voucher Store (Powered by Pearson VUE)

Welcome to the HP Voucher Store. Vouchers may be purchased and used as exam payment for HP ExpertOne exams. While pre-paid vouchers offer convenience to some purchasers, test takers do not need to purchase a voucher to schedule an exam, but may make a direct payment with their credit card in the registration system at the time of scheduling.

- For bulk voucher orders and to purchase vouchers using a credit card or PayPal, please visit hpvouchers.pearsonvue.com.



- If you wish to purchase vouchers using a payment type other than credit card or PayPal, please visit www.pearsonvue.com/vouchers/pricelist/hp.asp.

Getting Started

The steps below assume you are going to purchase vouchers on-line at hpvouchers.pearsonvue.com using a credit card or PayPal.

Before you purchase vouchers at hpvouchers.pearsonvue.com you will need to:

1. Know which country or countries the vouchers you purchase will be used in for exam payment
2. Create an account on hpvouchers.pearsonvue.com
3. Have your credit card or PayPal account ready to use

Note: The first time you purchase vouchers with Pearson, you will need to create a new HP Voucher Store account. This account should be used for subsequent purchases.

Step 1 – Country Selection

Please select the country or group of countries where the candidates using your vouchers will take their exams. This is important because it will impact the price you pay for your vouchers and will also impact where the vouchers can be used. Remember, voucher orders cannot be returned therefore it is important that you select the appropriate set of countries.

PEARSON ALWAYS LEARNING

Welcome to the HP ExpertOne Certification Exam Voucher Store!
Buy certification exam vouchers online today.
On the map, below, please select the country where your exam will be taken, or use the links at the bottom of the page.
Voucher prices vary by country and a voucher purchased for one country may not be valid in another.

Important: To purchase vouchers by wire, PO or check click here.

CLICK HERE to purchase vouchers to be used in the following countries:

Aland Islands	Australia	Austria	Belgium	Canada	Cayman	Denmark	Finland
France	Germany	Greenland	Guernsey	Hong Kong	Iceland	Ireland	Isle of Man
Italy	Japan	Jersey	Korea, South	Liechtenstein	Luxembourg	Malaysia	Monaco
Netherlands	New Zealand	Norway	Portugal	Saint Barthelemy	Saint Martin	San Marino	Singapore
Saint Maarten	Spain	Sweden	Switzerland	United Kingdom	United States	Vatican City State	

CLICK HERE to purchase vouchers to be used in all other countries.

View a list of other countries.
If you are ordering vouchers for use in both groups of countries, you must place two separate orders.

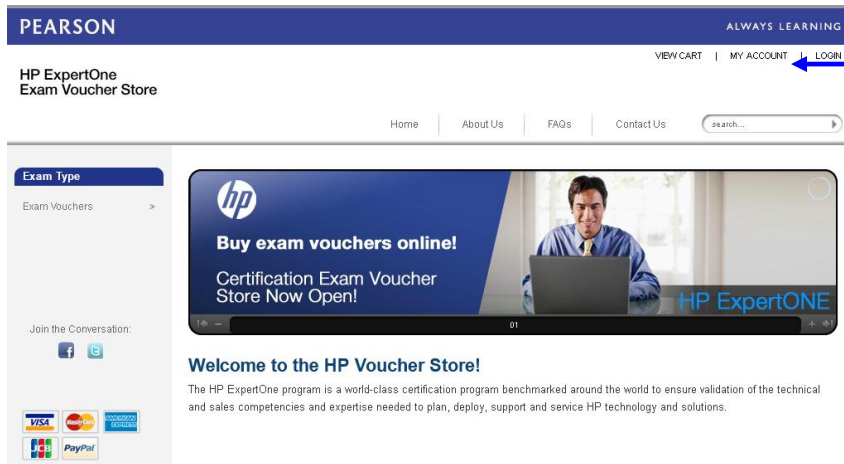
We recommend that you select the group of countries by selecting one of the two links circled in blue.

Note: If you intend to purchase vouchers for both sets of countries, you will need to create two accounts to the voucher store and submit the orders separately.

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Step 2a – Create an Account for the HP Voucher Store or Login

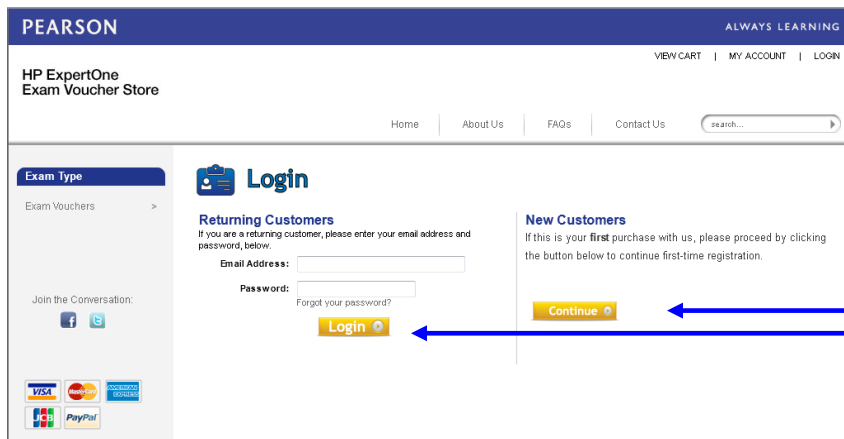
After you have selected the country, select the MY ACCOUNT link at the top of the screen.



Note: If you intend to purchase vouchers for both sets of countries, you will need to create two accounts to the voucher store and submit the orders separately.

Step 2b – Create an account for the HP Voucher Store or Login

- First time customers, please create an account to the HP Voucher Store by clicking the 'Continue' button (as shown below).
- Returning customers please login or use the 'Forgot your Password?' feature.



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Step 2c – Create an account for the HP Voucher Store or Login

Enter your details below and press the Continue button as shown below.

The screenshot shows the registration page for the HP ExpertOne Exam Voucher Store. The page header includes the Pearson logo and 'ALWAYS LEARNING' slogan. Navigation links for 'Home', 'About Us', 'FAQs', and 'Contact Us' are visible. The main content area is titled 'New to HP ExpertOne Exam Voucher Store Get started below...'. It contains a form for creating an account with the following fields: 'My e-mail address is:' (with a note to avoid processing delays), 'Type it again:', 'Protect your information with a Password' (with a note that this is the only password for the store), 'Enter a new password:', and 'Type it again:'. There is also a checkbox for promotional emails and a 'Continue' button highlighted with a blue arrow.

Step 2d – Create an account for the HP Voucher Store or Login

Enter your details below and press the Continue button as shown below.

The screenshot shows the shipping address form on the HP ExpertOne Exam Voucher Store registration page. The form is titled 'Enter a new shipping address...'. It includes fields for 'First Name', 'Last Name', 'Company', 'Address', 'City', 'Country' (set to 'United States'), 'State' (with a 'Then, Select State' dropdown), 'Zip / Postal Code', 'Phone Number', and 'Fax'. There are radio buttons for 'Type Of Address' (Residential or Business) and a question 'Is this address also your billing address?' with 'Yes' (selected) and 'No' options. A 'Continue' button is highlighted with a blue arrow.

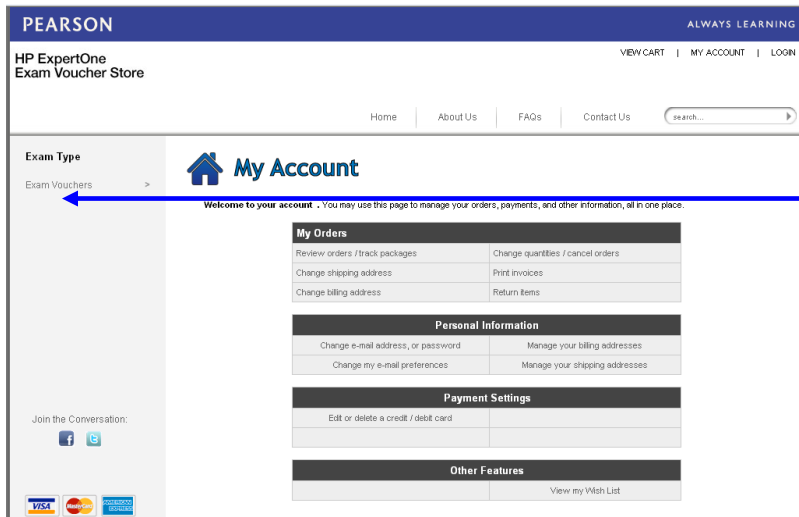
Congratulations you have successfully created your HP Voucher Store account!

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Step 3a – Purchase Vouchers

You are now ready to purchase HP ExpertOne exam vouchers with a credit card or PayPal account. To start your voucher order, click on the 'Exam Vouchers' link located on the left hand side of your screen.

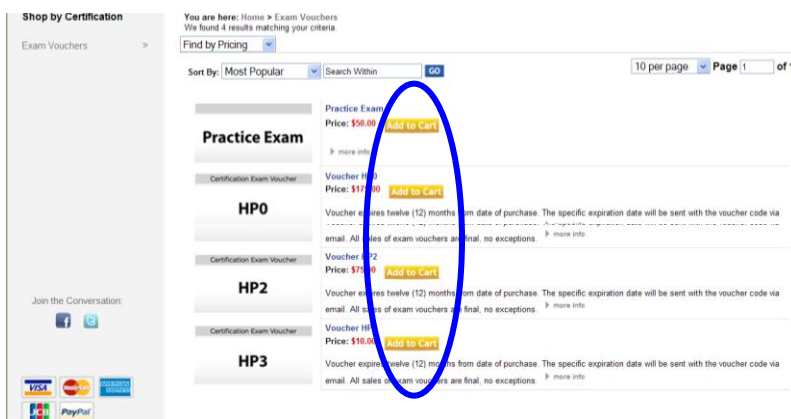
Step 3b – Purchase Vouchers



Select the type of voucher you wish to purchase and add it to your cart by clicking the 'Add to Cart' button (as shown below). It is important that you select vouchers based on where the test-taker will be taking the exam as the vouchers may only be used for specific groups of countries.

- HP0 vouchers can be used for proctored exams taken in the countries your account is setup for.
- HP2 and HP3 vouchers can be used for web-based exams taken in the country of the candidates' residence.

Note: If you wish to purchase vouchers for various countries, you may need to establish a second account for the voucher store as noted earlier in this document.



Step 3c – Purchase Vouchers

Enter the quantity of vouchers you wish to purchase and check the box that shows you understand that the vouchers you are purchasing expire 12 months from the date of purchase. When you are finished, click on the 'Add to Cart' button (as shown below).

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Note: While pre-paid vouchers offer convenience to some purchasers, test takers do not need to purchase a voucher to schedule an exam, but may make a direct payment with their credit card in the registration system at the time of scheduling.

The screenshot shows the product page for 'Certification Exam Voucher HPO'. The price is \$200.00. A blue circle highlights the 'Expiration Date Acknowledgment' checkbox, which is currently unchecked. A blue arrow points to this checkbox from the right. Below the checkbox, the text reads: 'Expiration Date Acknowledgment: I acknowledge that the vouchers I am purchasing expire 12 months from date of purchase.' The description states: 'Voucher expires twelve (12) months from date of purchase. The specific expiration date will be sent with the voucher code via email. All sales of exam vouchers are final, no exceptions. Voucher numbers will be emailed to you no more than 1 business day after your payment has been received.' Another blue circle highlights a note: 'This voucher is valid for use in these countries only. Vouchers expire twelve (12) months from date of purchase. The specific expiration date will be sent with the voucher code via email. All sales of vouchers are final, no exceptions.' The page also features a 'Description' section, 'Related Products' (Practice Exam, Voucher HP3, Voucher HP2), and a footer with 'Join Our Mailing List', 'Company Information', 'My Account', and 'Customer Service' links.

Step 3d – Purchase Vouchers

Once you have reviewed your order and confirmed it is correct, click on the button 'Login & Checkout' (as shown below).

The screenshot shows the checkout page. At the top, there is a progress bar: 'YOUR CART' (active), '1 PAGE CHECKOUT', and 'RECEIPT'. Below this is a 'Shop for More Items' button. The main content is a table with columns: ITEM, DESCRIPTION, QTY, EACH, and TOTAL. The table contains two rows for 'Voucher HPO'. The first row has a quantity of 1 and a total of \$175.00. The second row has a quantity of 25 and a total of \$4,375.00. Below the table, there is a 'Shipping Rates' section with 'Online Delivery / No Shipping' selected and a 'Tax' of \$0.00. The total amount is \$4,550.00. At the bottom, there are two options: 'proceed to checkout' (with a 'Proceed to Checkout' button) and 'returning customers' (with a 'Login & Checkout' button). A blue arrow points to the 'Login & Checkout' button. The page also includes a 'Join the Conversation' section and payment logos (VISA, MasterCard, American Express, Discover, JCB, PayPal).

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Step 4 – Checkout

During this final step, you will have to complete the following:

- Enter your billing and shipping addresses
- Review and agree to the terms and conditions
- Enter your payment details and click on the 'Place Order' button (as shown below)

The screenshot displays the checkout process on the Pearson VUE website. The page header includes the Pearson logo and 'ALWAYS LEARNING' tagline. The main navigation bar contains links for 'Home', 'About Us', 'FAQs', and 'Contact Us', along with a search bar. The breadcrumb trail shows 'Exam Type' > 'Exam Vouchers' > 'YOUR CART' > '1 PAGE CHECKOUT' > 'RECEIPT'. The checkout process is divided into four numbered steps: 1. billing information, 2. shipping information, 3. choose your shipping method, and 4. payment information. The 'billing information' section includes fields for First Name, Last Name, Company, Address, City, Country (set to United States), State (with a 'Then, Select State' dropdown), Zip/Postal Code, Phone Number, and Fax. A 'Copy Billing To Shipping' link is present. The 'shipping information' section has identical fields. A 'Type Of Address' section with radio buttons for 'Residential' and 'Business' is also included. The 'additional info' section contains 'Mandatory Information' stating that all sales on electronic products are final, and a 'Terms & Conditions' checkbox with the text 'Check this box to indicate your agreement to our Terms & Conditions*'. A 'Customer VAT number' field is also present. The 'choose your shipping method' section features a 'Show me Shipping Choices' button and a summary table: Subtotal: \$200.00, Shipping & Handling: \$0.00, Tax: \$0.00, Total: \$200.00. The 'payment information' section includes a note about preferred payment options and a 'Payment Method' dropdown menu. A prominent yellow 'Place Order' button is located at the bottom of the form.